



Archimedes Specialty Medication Management

Frequently Asked Questions

Updated October 14, 2024

ARCHIMEDES™

Beginning January 1, 2025, specialty medications will be managed and filled through Archimedes instead of CVS Specialty. This change applies to IU's self-funded medical plans, including the Anthem PPO HDHP, the Anthem PPO \$500 Deductible Plan, and the Anthem IU Resident PPO Plan.

Why is Indiana University moving specialty medications to Archimedes?

IU plan members with complex or chronic conditions have expressed a desire for additional options to help manage their specialty medications, and Archimedes specializes in high-touch specialty medication management. Specialty medications are often very high-cost and require proper use and administration to be effective. Archimedes' high-touch customer service model assists patients who are taking these medications, providing a better experience and reducing issues related to home delivery of medications. For these reasons, and to manage healthcare costs and usage for our members and the plan, IU partnered with Archimedes to manage specialty medications beginning January 1, 2025.

What is a specialty medication?

Specialty medications are generally prescribed for people with complex or chronic medical conditions such as multiple sclerosis, hemophilia and rheumatoid arthritis. These high-cost medications also have one or more of the following characteristics:

- injected or infused, but some may be taken by mouth,
- unique storage or shipment requirements,
- additional education and support required from a health care professional, or
- typically not stocked at retail pharmacies.

Who is Archimedes?

Archimedes is a specialty drug management company that offers a high-touch pharmacy program designed for the unique needs of members taking complex and high-cost specialty medications. The program includes:

- **Medication Delivery:** Home delivery service for specialty drugs through Acaria Health for convenient, timely refills.
- **Clinical Support:** Access to pharmacists with training and expertise in specialty drugs and the conditions that they treat.
- **Member Services:** Telephone access to representatives and clinicians who are available to assist members 24 hours a day, 7 days a week.
- **Savings Opportunities:** Copay assistance programs to help members with their out-of-pocket costs.

Who is Acaria Health?

Archimedes will be managing most member services, prior authorizations, and claims processing for specialty medications. Acaria Health is the primary specialty pharmacy that Archimedes uses to deliver the medications.

What pharmacy should I use to fill my specialty medication?

Most specialty medications will need to be filled by Acaria Health, the home delivery pharmacy that Archimedes uses. Acaria Health is available 24 hours a day, 7 days a week.

What ID Card will I use?

Members will not receive a separate ID card for Archimedes. Like with CVS, the information on your Anthem ID card will be used to process any claims. Archimedes will help to ensure that your claim processes correctly through Acaria Health. If there are any claims processing questions, please contact Archimedes at 888-330-8248.

How will my prior authorization be handled?

Many specialty medications require prior authorization (PA) before they can be dispensed. If your medication requires a PA, Archimedes will work with CVS to transfer your existing PAs that are on file prior to December 31, 2024. These will

remain in effect for the first 120 days of 2025. During this transition period, Archimedes will proactively reach out to you and/or your provider to update your PAs and ensure there is no disruption in filling your medications. New PAs on or after January 1, 2025, will be handled by Archimedes.

For prior authorization questions, contact Archimedes at 888-330-8248 or iuconcierge@archimedesrx.com. You can also visit www.archimedesrx.com/resources for applicable paper forms.

What is copay assistance?

Many specialty medications have copay assistance programs where a drug manufacturer pays for all or part of the drug's cost to make it more affordable. These programs offer significant savings for both the member and the plan. However, it's important to note that only the *actual amount you pay* for your medication will count towards your health plan's deductible and out-of-pocket maximum.

How do I enroll in a copay assistance program?

If a copay assistance program is available to you, but you're not currently enrolled, Archimedes will assist you with enrollment. For those that currently have copay assistance, Archimedes will ensure that continues and send reminders each year when it is time to re-enroll.

Does my copay assistance apply to my deductible and out-of-pocket?

No. If you fill a prescription for a specialty drug and use a manufacturer copay assistance program to reduce your out-of-pocket cost for the drug, only the *actual amount you pay* will count towards your health plan's deductible and out-of-pocket maximum.

What should I expect to happen during this transition?

Archimedes will be reaching out to affected members in several ways.

1. Members with a current specialty medication will receive a home mailing from Archimedes in late October that provides general information about their program and contact information.
2. An Archimedes representative will contact the same members in November to answer any questions about the specialty drug benefit, copay assistance programs, or medication delivery. They will also ensure that Acaria Health reaches out to set up your medication delivery.

IMPORTANT: If you take specialty medications but do not hear from Archimedes by December 1, 2024, please reach out to their member services center at 888-330-8248. It is possible your phone number is not updated or accurate and Archimedes is unable to reach you.

If you have questions regarding this change or require foreign language assistance, contact Archimedes Member Services at iuconcierge@archimedesrx.com.

What if I don't have a specialty medication now, but do in the future?

Starting a new specialty medication after January 1, 2025, should be a seamless process. When the request for the prescription is submitted by the physician's office to any pharmacy, the pharmacy will know to transfer it to Archimedes automatically. Archimedes will help handle the prior authorization, if required, and work with you to ensure your medication is dispensed.

How do I contact Archimedes?

Archimedes can be reached at 888-330-8248 or iuconcierge@archimedesrx.com.